

LIMITED 10 YEAR WARRANTY

Brayco Commercial Premium Shelving is designed and manufactured to provide years of dependable service.

BRAYCO COMMERCIAL Pty Ltd warrants that our products are free from defects in materials and workmanship for 10 Years from date of purchase.



BRAYCO COMMERCIAL LIMITED 10 YEAR WARRANTY

Brayco Commercial Premium Shelving is designed and manufactured to provide years of dependable service. Brayco warrants to the original purchaser that our products are free from defects in materials and workmanship for 10 years from the original date of purchase, provided the product has been installed, maintained and used for its intended purpose in accordance with Brayco's instructions and published load ratings.

The warranty applies to purchases from authorized Brayco dealers and to the original purchaser and does not apply to purchases of as-is, used, distressed or display samples. Any expenses related to packing and transporting merchandise for a warranty claim are not covered by this warranty.

To make a claim contact customercare@brayco.com.au or your local branch, and supply the original receipt, along with full details and pictures.

The warranty is provided in addition to other rights and remedies you may have under law. Our goods come with guarantees which cannot be excluded under Australian Consumer Law (AU) or Consumer Guarantees Act 1993 (NZ).

Brayco may repair, replace, or substitute different products for any merchandise deemed defective by this warranty. If within the warranty period, identical materials or items are unavailable at the time of repair or replacement, Brayco reserve the right to substitute materials of equal or better quality. Replacement product finishes may vary in colour from the original due to changes in manufacturing since original purchase.

In the event an item is unable to be repaired or replaced, Brayco reserve the right to offer a refund for the item.

Any item repaired or replaced under this warranty will be covered by the warranty for the remainder of the original warranty period only.
This warranty applies only where the product has been used in accordance with its intended purpose and within the published load capacity.

WARRANTY EXCLUSIONS:

- Fading due to weather exposure or damage to the frame or any part through accident, misuse, or negligence.
- Ordinary wear and tear, including chipping or scratching.
- Damage caused by overloading, incorrect assembly or installation, improper cleaning or maintenance, unauthorised alteration or repair, misuse, abuse, accident, or use contrary to Brayco's instructions.
- Corrosion, rust or deterioration caused by salt air, chlorine, chemicals or other harsh environmental conditions.
- Cosmetic damage to boxes & packaging during transit.
- Use of any product whilst it is outside of the country it was purchased in.



Brayco Head Office: 33 Cleaver Terrace, Rivervale 6103

AU: Customercare@brayco.com.au

Call: 1300 272 926

NZ: Sales@braycostainless.co.nz

Call: 09 271 5000